Patient Engagement in Infection Prevention Workgroup

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Breakout session

- Goals
  - Identify and discuss infection prevention strategies with demonstrated effectiveness or likely to be effective in the ED
  - Identify and discuss barriers to patient engagement in infection prevention
Barriers to Patient Engagement

- Communication: language, level of education
- Limited Provider Time
- Disparities: education, cultural, racial/ethnic, power disparity between HCW and patient
- Patient Acuity/readiness to engage
- ED design/structural limitations
Barriers to Patient Engagement

- Knowledge gap between patients and providers
  - Misdiagnosis of patients’ level of expertise

- Patient fear
Strategies to Patient Engagement

- Identified through small group discussion
  - Patient specific handouts – pertinent points highlighted
  - Efficient use of HCWs time
    - Increased face time with providers
  - Involvement of family members
  - Assessment of patient’s knowledge related to infection prevention
Strategies to Patient Engagement

- Identified pre-conference through group member and/or literature review
  - Patient as HH observer
    - Videos
    - Pins – “it’s okay to ask”
    - Explicit invitation
  - Signage
    - “Cover Your Cough”
  - Patient handouts
    - General and Specific
  - Face to face communication with HCW
  - Public display of data
    - HH compliance
  - Patient advisory council
Strategies to Patient Engagement

- Top 3
  - Efficient use of HCWs time
    - Increased face time with providers
  - Patient specific handouts – pertinent points highlighted
  - Public display of data