
Patient Engagement in Infection Prevention Workgroup

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Breakout session

▶ Goals

- ▶ Identify and discuss infection prevention strategies with demonstrated effectiveness or likely to be effective in the ED
- ▶ Identify and discuss barriers to patient engagement in infection prevention



Barriers to Patient Engagement

- Communication: language, level of education
- Limited Provider Time
- Disparities: education, cultural, racial/ethnic, power disparity between HCW and patient
- Patient Acuity/readiness to engage
- ED design/structural limitations



Barriers to Patient Engagement

- Knowledge gap between patients and providers
 - Misdiagnosis of patients' level of expertise
- Patient fear



Strategies to Patient Engagement

- ▶ Identified through small group discussion
 - ▶ Patient specific handouts – pertinent points highlighted
 - ▶ Efficient use of HCWs time
 - ▶ Increased face time with providers
 - ▶ Involvement of family members
 - ▶ Assessment of patient's knowledge related to infection prevention

Strategies to Patient Engagement

- ▶ Identified pre-conference through group member and/or literature review
 - ▶ Patient as HH observer
 - ▶ Videos
 - ▶ Pins – “it’s okay to ask”
 - ▶ Explicit invitation
 - ▶ Signage
 - ▶ “Cover Your Cough”
 - ▶ Patient handouts
 - ▶ General and Specific
 - ▶ Face to face communication with HCW
 - ▶ Public display of data
 - ▶ HH compliance
 - ▶ Patient advisory council

Strategies to Patient Engagement

▶ Top 3

- ▶ Efficient use of HCWs time
 - ▶ Increased face time with providers
- ▶ Patient specific handouts – pertinent points highlighted
- ▶ Public display of data